Online Privacy Policy

Southwest National Bank places a priority on protecting your privacy. We value every customer relationship and are committed to providing the highest level of privacy and security for our customers and visitors to our public website, mobile applications, and social sites (Sites and Mobile Apps). This policy informs visitors of our policies and practices related to the collection, use and disclosure of personal information resulting from the use of products, services, and third party providers.

By using our Sites and Mobile Apps, you agree to the terms and conditions of this policy.

Information Collection and Use

In the course of doing business, Southwest National Bank may receive and collect information through many sources. Our policies limit the collection and use of information to that which is necessary to maintain, administer and provide quality products and services to customers. We limit the access, collection, use, and sharing of personal and sensitive user data acquired through the app-to-app and service functionality and policy-conforming purposes reasonably expected by the user. We do not extend the usage of personal and sensitive user data for serving advertising.

We transfer data as necessary to service providers or for legal reasons such as to comply with a valid governmental request, applicable law, or as part of a merger or acquisition with legally adequate notice to users.

We handle all personal and sensitive user data securely, including transmitting it using modern cryptography (for example, over HTTPS).

We use a runtime permissions request whenever available, prior to accessing data gated by Android permissions.

We do not sell personal and sensitive user data. "Sale" means the exchange or transfer of personal and sensitive user data to a third party for monetary consideration. User-initiated transfer of personal and sensitive user data (for example, when the user is using a feature of the app to transfer a file to a third party, or when the user chooses to use a dedicated purpose research study app), is not regarded as “sale.”

Southwest National Bank works with third party providers who are contractually obligated to comply with our policies and protect information. However, if you visit or access one of these third party provider sites or mobile apps, please review the online privacy practices of that site or mobile app to understand the specifics of how your online personal information may be collected, used and shared.

Third-party services may collect information used to identify you. These third party services may also request access to your contact list, photos, camera, document storage and other permissions in order to process transactions. If you chose not to allow this access, you will still have access to our online banking platform.

Protecting Your Personal Information

Southwest National Bank is committed to complying with law, regulations and industry best practices established to protect the confidentiality and privacy of customers' nonpublic personal information, such as the Fair Credit Reporting Act, Right to Financial Privacy Act and the Financial Modernization Act.

Maintenance of Accurate Information

Maintaining up-to-date and accurate account information is imperative. If you ever find that your account information is inaccurate or incomplete, please contact us.

Limited Access

Controls are in place to limit access to information unless there is a legitimate business need. Employees understand the importance of maintaining the confidentiality of customer information and their responsibility to protect that information.

Types of Information Collected

In the course of doing business, Southwest National Bank may receive and collect information through many sources. Our policies limit the collection and use of information to that which is necessary to maintain, administer and provide quality products and services to customers.

Please be informed that whenever you use products and services the following information may be collected:

Personal - Demographic and other personally identifiable information (such as your name, social security number, driver's license number, and email address) that you voluntarily give to us when choosing to participate in various activities related to a product or service.

Financial - Financial information, such as credit and income information and data related to your payment method (e.g. valid debit card number, card brand, expiration date) that we may collect when you purchase, order, return, exchange, or request information about our services.

Location - Access or permission to track location-based information from your device, continuously or while you are using the application, in order to provide location-based services.

Electronic Device - We may request certain information from your device. This information may assist with error resolution or provide better service. Information collection may include Internet Protocol ("IP") address, device name, operating system/version, configuration utilizing our service, time and date of your use of the service, or other information. You may wish to change access or permissions within your device's settings.

Cookies – Cookies are files with a small amount of data that are used as anonymous unique identifiers. These are stored in your browser from websites to increase efficiencies.

Third-party companies may be used to facilitate our Service, provide products and services on our behalf, or assist us in analyzing how products and services are used.

Links to Other Sites

We may provide links to non-affiliated third party sites. If you follow links to sites not affiliated with, or controlled by Southwest National Bank, you should review their privacy and security policies, as they may be different from those of our Sites and Mobile Apps. Southwest National Bank does not guarantee and is not responsible for the privacy and security of these sites, including the accuracy, completeness or reliability of their information.

Children Privacy

Southwest National Bank Sites and Mobile Apps do not target individuals under the age of 13. We recognize the importance of protecting the identity and privacy of children and comply with the practices within the Children's Online Protection Act. We do not knowingly collect personal information from children under 13 without prior parental consent.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

If you would like to receive a copy of the Bank's privacy notice, please write to us at:

Southwest National Bank
PO Box 1401

Wichita KS 67201